

EOS- CB - Quality Policy

EOS – CB is the certification body for products in EOS .The top management and the team work of the EOS-CB are fully committed to :

- 1) Fulfill the requirements of international standard ISO/IEC 17065 (Conformity assessment — Requirements for bodies certifying products, processes and services)
- 2) Fulfill the product certification criteria and requirements for recognition as certification body empowered to grant Egyptian Quality mark, Halal quality mark, Conformity mark ,Conformity certificate . Car spare parts , Engineering Prototypes , Trailers and Boilers certificates .
- 3) Fulfill the regulation and requirements for international accreditation Including a commitment to continual improvement of all of its activities .
- 4) Understand the needs and expectations of all the interested parties ensuring that customer requirements and applicable statutory and regulatory requirements are determined, understood and consistently met.
- 5) Pay Attention to the needs and expectations of all parties involved and constantly emphasizing the fulfillment and implementation of customer requirements as well as legislative, legal and applicable requirements .
- 6) Establish a Safeguarding Impartiality Committee to enable the participation of all significant interested parties in the development of policies and principles regarding the certification activities.
- 7) Provide services in an impartial and non-discriminatory manner to all applicants whose activities fall within our EOS CB schemes and rules regardless of the status of the potential client.
- 8) Provide services at high professional levels adapted to market conditions to all applicants whose activities fall within the field of operation.
- 9) Make regular reviews of the internal Quality Management System, regarding the efficiency, effectiveness and The provision of adequate resources for the management of Quality.
- 10) Carry out the evaluations for the competence of personnel to deliver certification that provides confidence and Making sure that the risks and opportunities that can affect conformity of products and services and the ability to enhance customer satisfaction are determined and addressed.

Approved by EOS Chairman

Dr. Eng. KHALED HASSAN SOFY